

Airport Upgrade

Terms & Conditions:

1. The purchase of upgrade to business class offer at the airport ("Airport Upgrade Offer") is subject to these Terms and Conditions. By participating in this Airport Upgrade Offer, you shall be deemed to have read, understood and agreed to be bound by these Terms and Conditions.
2. Airport Upgrade Offer is only available on selected flights operated and marketed by Hong Kong Airlines in its sole and absolute discretion. Airport Upgrade Offer is subject to aircraft type, seat availability, and is offered on a first-come-first-served basis. Hong Kong Airlines has the right to determine passenger's eligibility to participate in Airport Upgrade Offer at its sole and absolute discretion. Please contact our check-in counter staff for availability.
3. Passenger can purchase the Airport Upgrade Offer at the Hong Kong Airlines check-in/transit counter or boarding gate of departing airports.
4. Passenger purchased Airport Upgrade Offer shall be entitled to have a Business Class seat, priority baggage and priority boarding on the selected flight. Business Class meal is not included. The airport lounge access is only applicable to Southwest Pacific and North America routes upon purchases at airport check-in counter and subject to availability.
5. The price of Airport Upgrade Offer is based on the remaining number of business class seats/number sold at the time of sale. Pricing is set in different categories. The stock varies from time to time. Pricing therefore will vary subject to the remaining seats available. Please refer to the Airport Upgrade Offer price list for details.
6. Booking is not completed or accepted by Hong Kong Airlines until the total payment has been received.
7. Any purchase of seat selection and/or extra legroom seat on the original booking flight sector may be refunded if your purchase of Airport Upgrade Offer is completed. Please contact us to enquire about the refund options and procedure.
8. The terms and conditions of the original ticket purchased by the passenger shall remain in effect. Airport Upgrade Offer is subject to Hong Kong Airlines' General Conditions of Carriage (Passengers and Baggage) and applicable fare rules.
9. Airport Upgrade Offer and/or its service is non-transferable, non-refundable and non-redeemable for cash once the payment is completed. Cancellation

or aircraft type changes due to airline reasons can be refunded, but no additional compensation will be provided.

10. Fortune Wings Club Points accrual is based on the original booking class.
11. Airport Upgrade Offer is applicable for children provided that the passenger must purchase Airport Upgrade Offer for adult ticket under the same booking number at the same time; and must ensure the child travelling with an accompanied adult in the same cabin class.
12. Airport Upgrade Offer fares for infants not occupying seat (children up to 2 years old) shall be 50% of the listed Airport Upgrade Offer fare and must be purchased together with the Airport Upgrade Offer for adult ticket under the same booking number. Infants will also not be eligible for 10kg additional baggage allowance.
13. Passengers travelling together in the same group can enjoy the same price for Airport Upgrade Offer for all travelers. If stock remains, the available lowest price will be offered to the same group of passengers.
14. Subject to passenger's request, the receipt can be sent to the passenger via email.
15. Nothing in these Terms and Conditions shall confer any third party's rights or benefits.
16. Hong Kong Airlines reserve the right to amend these Terms and Conditions at any time without prior notice.
17. If there is any inconsistency or ambiguity between the English and other languages versions of the Terms and Conditions, the English version shall prevail.
18. In the event of any dispute regarding any of the Terms and Conditions, the decision of Hong Kong Airlines shall be final.
19. The Terms and Conditions shall be governed by the laws of Hong Kong Special Administrative Region.