## **Terms and Conditions**

- 1. The use of this promotion code is subject to these Terms and Conditions. By purchasing Hong Kong Airlines (HX) air ticket and applying the exclusive and designated promotion code: THAIHEA special airfares offerings ("the Code") via Hong Kong Airlines official website, APP, Mobile Website, Wechat Mini Program you shall be deemed to have read, understood, and agreed to be bound by these Terms and Conditions.
- 2. The Code shall be redeemed within the sales date (Hong Kong time) (both dates inclusive) only. Code is distributed following campaign.
- 3. The Code is applicable for Hong Kong Airlines (HX) economy class roundtrip air ticket from Hong Kong to below destination via <u>HKSAR-English locale</u>, HKSAR-Traditional official website (www.hongkongairlines.com), APP, Mobile Website, Wechat Mini Program (but not applicable to multi-stop flights):

Sales Date	Travel Date	Destination	Discount	Booking Class
From 02 Jun 2025 To 15 Jun 2025	From 10 Jun 2025 To 30 Sep 2025	Bangkok (BKK)	10% off (Main,Flexi Plus fare)	Economy Class X/Q/T/V/W
			5% off (Main, Flexi Plus fare)	Economy Class O

Promo Code: THAIHEA

4. The routes, aircraft type and seats are subject to availability.

5. Air ticket purchased with application of the Code is valid on selected flights and dates. No-show fee, re-booking fee, re-routing fee and refund fee are subject to fare rules as applicable to each destination.

- 6. The Code is applicable to flights marketed and operated by Hong Kong Airlines (HX) as scheduled from time to time. Not available for special flights, chartered flights or code-share flights.
- 7. The Code can only be applied to the net fare of the air ticket but not include the applicable government and airport taxes/fees/charges, fuel surcharge(s) and carrier surcharge(s).
- 8. The Code should be inserted at the time of purchasing the air ticket via the Hong Kong Airlines official website; otherwise the Code cannot be redeemed and unable to enjoy the discount.
- 9. The Code is only available for Hong Kong Airlines official website, APP, Mobile Website, Wechat Mini Program and shall be settled in its local currency.
- 10. Hong Kong Airlines will not be liable for any matter or loss in relation to any error or omission due to technical problems including but not limited to any computer or internet network issues.
- 11. Bookings are not completed or accepted by Hong Kong Airlines until payment has been received and a booking reference has been issued.
- 12. The Code, non-transferable, cannot be refunded, redeemed for cash, credits, other goods or services. No change will be given. Transferring, selling or exchanging the Code by any means are strictly prohibited. If found, the value of the relevant Code will be forfeited. Violators shall be liable for losses suffered or incurred by Hong Kong Airlines.
- 13. The air ticket with the Code is subject to Hong Kong Airlines' booking agreement and may change without prior notice.
- 14. The application of the Code is subject to change without prior notice and liability.
- 15. Fortune Wings Club (FWC) members are eligible for FWC points accrual. Points credit will be based on actual flown distance and booking class and is subject to FWC's terms and conditions which is available at <u>https://www.hongkongairlines.com/en\_HK/FFP/member-privileges/clubtiers</u>.
- 16. Any enquiries please contact the Customer Service Centre for more information: -

Hong Kong +852 3916 3666 Mainland China +86 95071500

- 17. Customers are advised to check with the latest Government Outbound Travel Alert before planning their trip.
- 18. Nothing in these Terms and Conditions shall confer any third-party rights or benefits.

- 19. The General Conditions of Carriage published by Hong Kong Airlines apply (subject to change from time to time) and are available on Hong Kong Airlines' website.
- 20. Hong Kong Airlines reserve the right to amend these Terms and Conditions at any time without prior notice.
- 21. If there is any inconsistency or ambiguity between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.
- 22. In the event of any dispute regarding any of these Terms and Conditions, the decision of Hong Kong Airlines shall be final.
- 23. These Terms and Conditions shall be governed by the laws of Hong Kong Special Administrative Region.